



Return of goods

The cheapest and fastest way to return goods.

1.

Check the condition of the goods

The goods you return must be undamaged and unworn. If you find a defect on delivery, please state it in the form.

2.

Complete the form on the other side, print it and enclose it with the returned goods

If you cannot print it, simply write the required details on paper by hand

3.

Enclose the invoice

For easier and faster processing, enclose the invoice (proof of purchase) in the parcel.

4.

Pack the parcel properly

Pack the parcel carefully to prevent damage on its way back to us. You do not need to write an address on it or attach a label.

5.

Send the parcel

Please send the package using any carrier (cash on delivery is not accepted) to the following address:

Czech Soul s.r.o.
Karásek 2262/1i
621 00 Brno
Czech Republic

Please remember that the goods must remain unused.

We will try to send the money as soon as possible, but no later than 14 days after the issue of the corrective document.

Seller:

Czech Soul s.r.o.
Karásek 2262/1i
621 00 Brno
Czech Republic
info@goldbee.cz
+420 720 020 074

Buyer:

Full name: _____
Street and house no.: _____
City and postal code: _____
Country: _____
E-mail: _____
Telefon: _____

Order number: _____

Purchase date: _____ Return request date: _____

Returned goods:

Name: _____

Product code: _____

Reason: _____

Was there a defect in the goods: ☐ Yes / ☐ Ne

Name: _____

Product code: _____

Reason: _____

Was there a defect in the goods: ☐ Yes / ☐ Ne

Name: _____

Product code: _____

Reason: _____

Was there a defect in the goods: ☐ Yes / ☐ Ne

Name: _____

Product code: _____

Reason: _____

Was there a defect in the goods: ☐ Yes / ☐ Ne

IBAN: _____

Buyer signature: _____